

PROFESSIONAL CAREER PORTFOLIO

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QUALITY MANAGEMENT LEADERSHIP | 2014 - 2026

Twelve - Year Impact Matrix

Performance Metric	K-BOSSS Era (2014-21)	DFAC 3.0 (2019-21)	LOGCAP V (2021-26)
Subcontractor Statement Of Work / PWS Reviews	545 Contract Reviews	Site Standardization	2,675 Archived Reviews
Subcontractor Assessments	Internal Focus to Build Assessment System in SharePoint	Vendor Compliance	14,280 SPRs Submitted
CAR Ratios (Int/Ext)	High Volume Baseline	Site-Wide Hygiene	1:7 Program-Wide Ratio
Customer Feedback	99%+ Satisfaction	15,000+ Accolades	83,796 Comments (98.8%)

Contractual Governance

2,675

SOW/TASKER WORK ORDERS

PWS Compliance Oversight

Managed the strategic review and archiving of **2,675** Statement of Work (SOW) and Tasker work orders, ensuring precise alignment with PWS requirements.


Primary focus on **Facility Maintenance** and **Project Management** across the LOGCAP V footprint.





Subcontractor Oversight

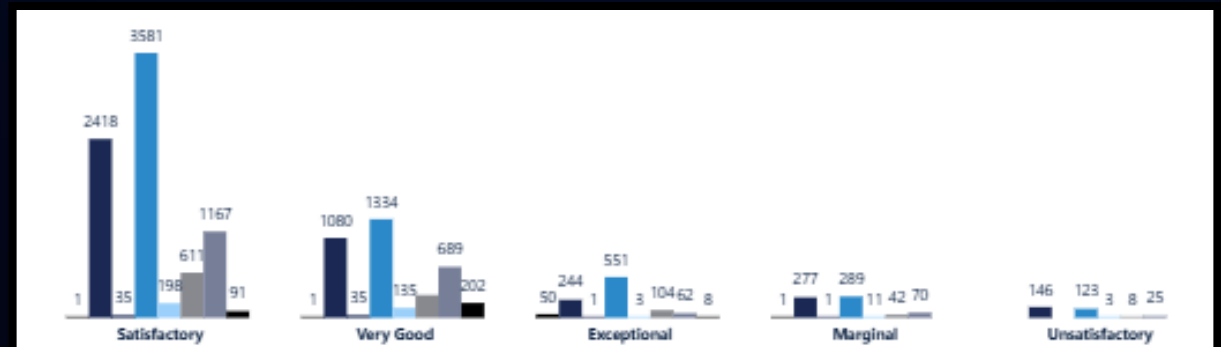
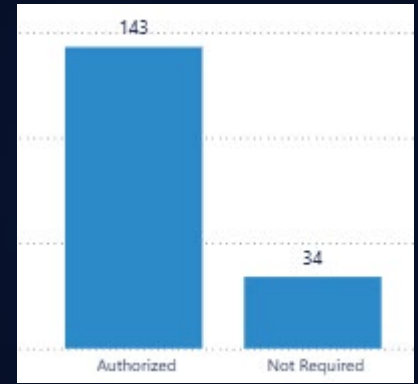
14.2K Assessments Submitted

Oversaw the submission and analysis of **14,280 Subcontractor Performance Reports (SPRs)**, maintaining rigorous governance across 213 active subcontracts for the LOGCAP V Program.

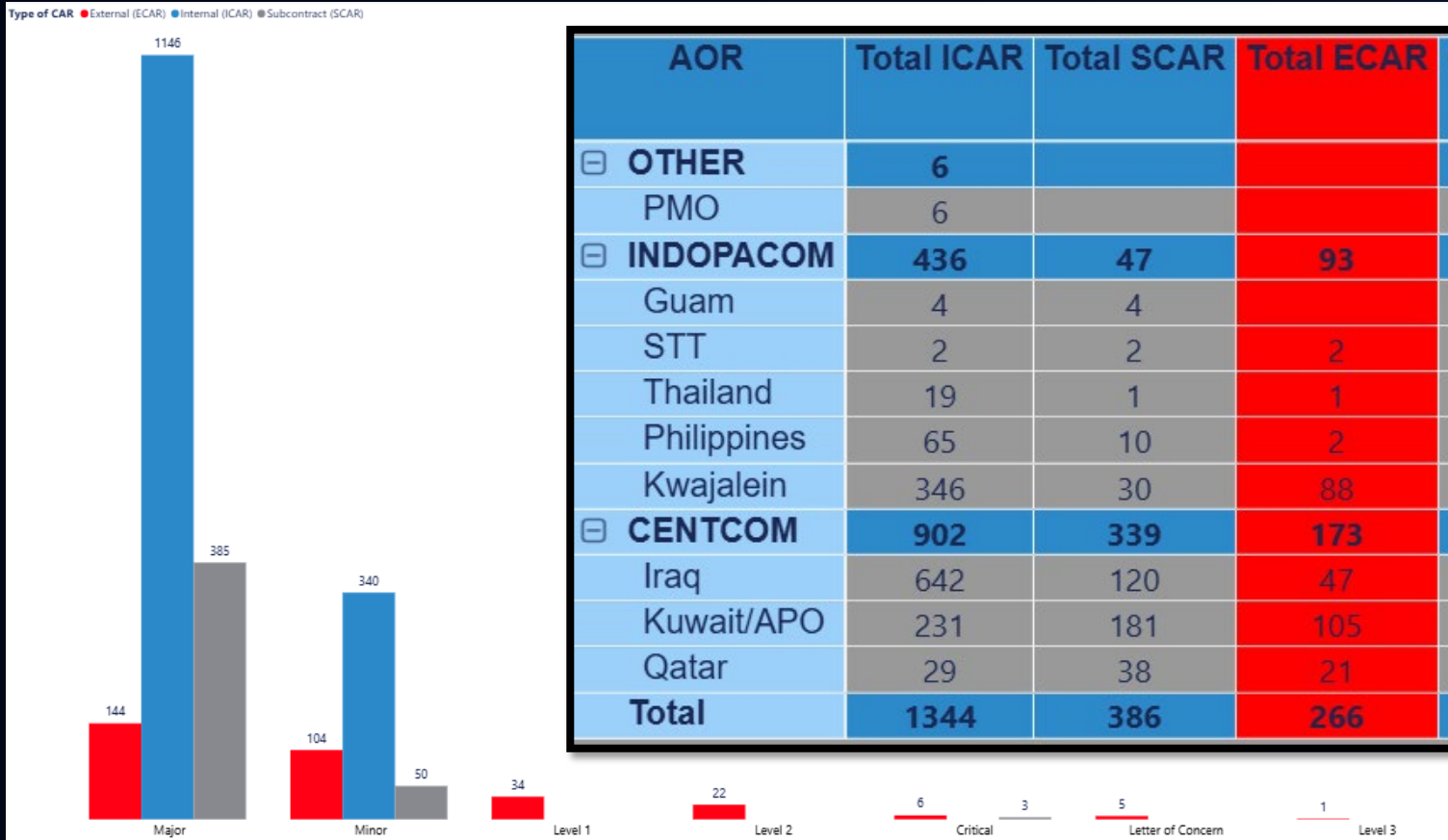
 Managed 143 authorized QCPs across Kuwait, Iraq, Dubai, Qatar, Thailand, Guam, Philippines, and Kwajalein.

 Achieved a high "Satisfactory" and "Very Good" performance spread across critical vendors.

 Streamlined the average review time to maintain zero delinquency in contract oversight.



Corrective Action Magnitude



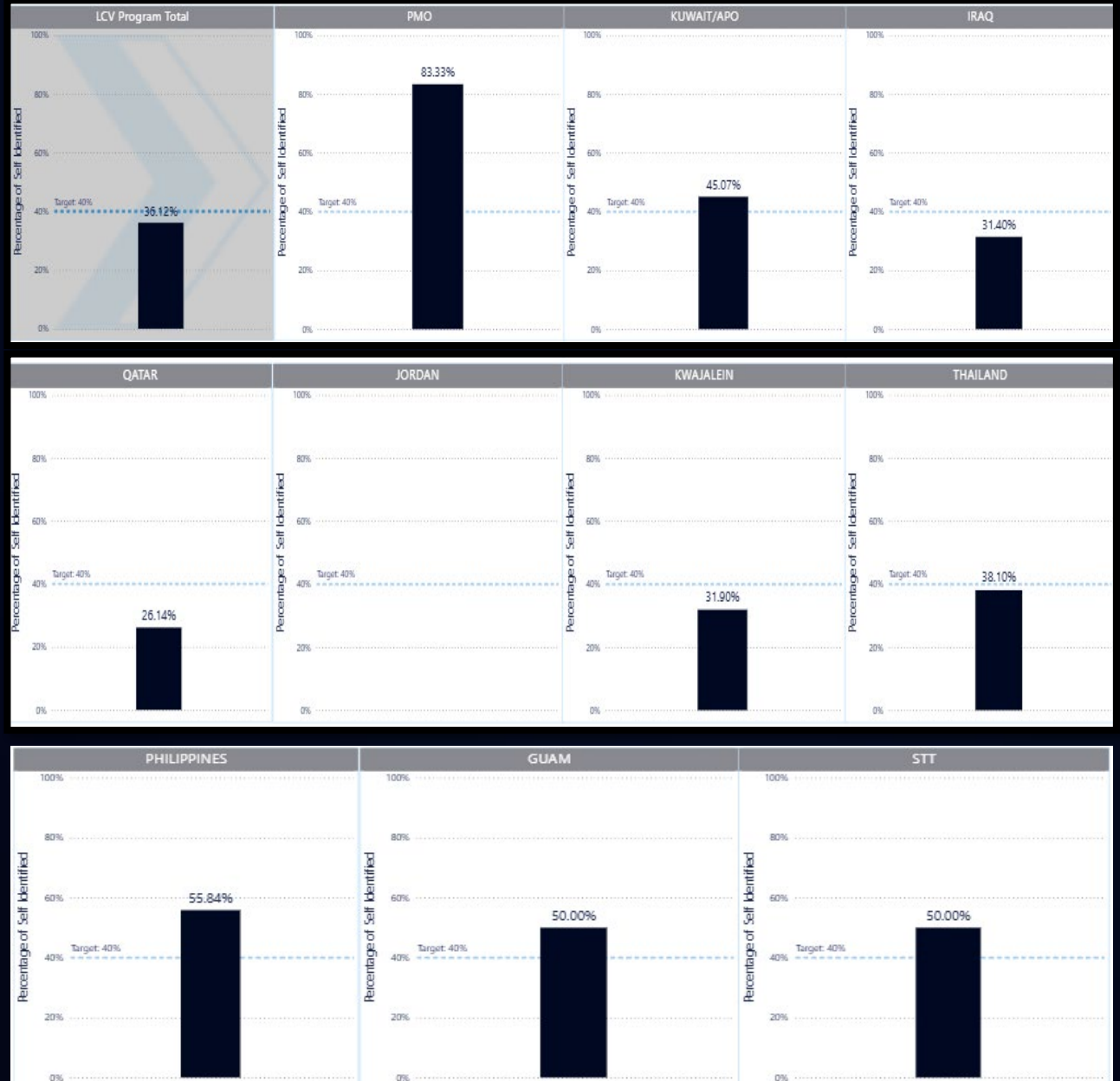
LOGCAP V Program-wide CAR management demonstrates a proactive **1:7 ratio** of External findings vs. Internal/Subcontractor findings.

Proactive Culture

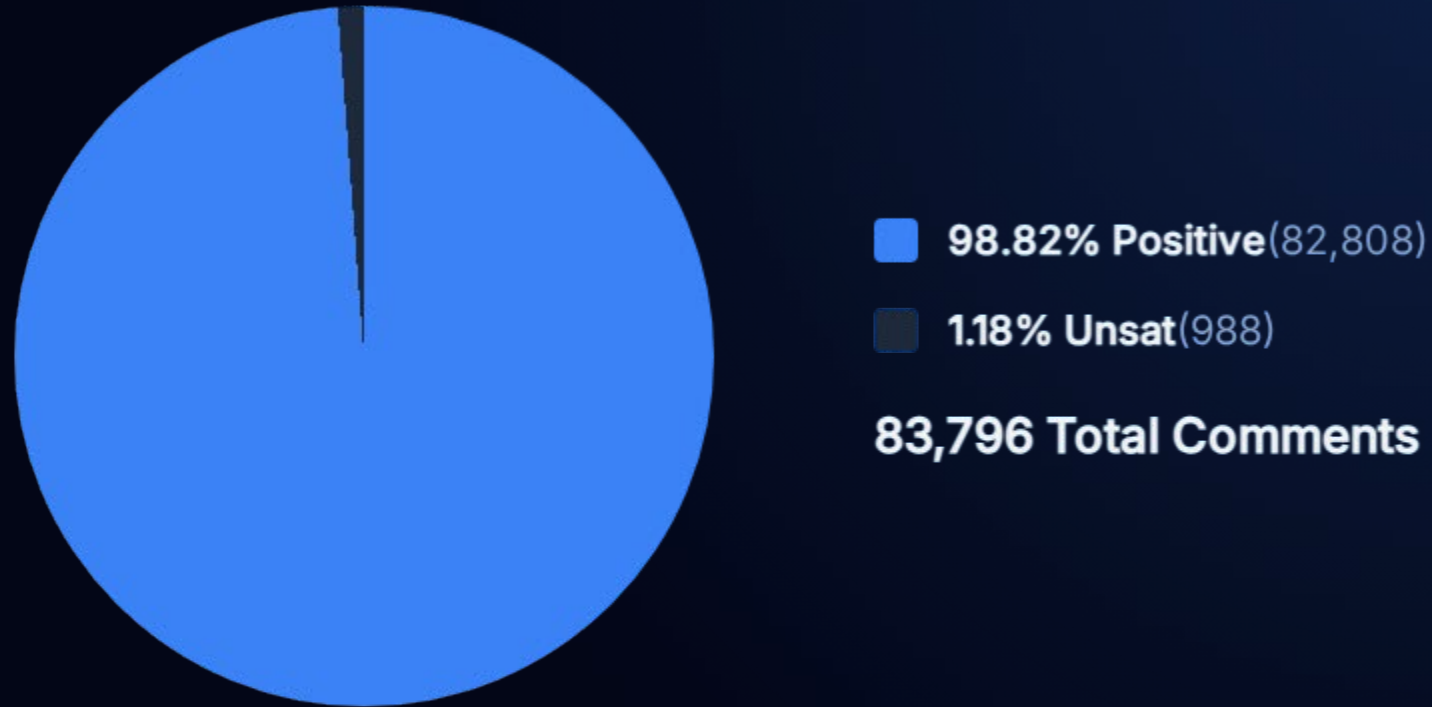
83.3% SelfID Achievement

Leading the shift from reactive to proactive quality management. My leadership focus is driving "Quality at the Source" initiatives to exceed program targets. The goal is for the operation to identify nonconformities in their work center.

Exemplary Performance: PMO achieved a record **83.33% Self-ID rate**, setting the standard for CENTCOM and INDOPACOM operations.



Voice of the Customer



Strategic leadership in LOGCAP V Task Orders **Iraq (47K comments)** and **Kuwait (36K comments)** consistently maintained scores above the 95% goal at 99.8%.

Unsat Card Resolution



Aggressive CAPA management of LOGCAP V negative customer feedback resulted in **950 rescinded or resolved** unsatisfactory findings, preventing systemic failures.

Programmatic Heritage



K-BOSSS (2014 - 21)

Managed 25,000+ audits and streamlined the QMS document control system saving \$2M annually.



DFAC 3.0 (2019 21)

Standardized food service quality across 95 monthly audits and 15,000 positive customer accolades.



LOGCAP V (2021 26)

Leading 2.6K SOW reviews and 14K subcontractor assessments with 98.8% satisfaction.

Continuous Improvement (OFI)

LOGCAP V DMAIC, Kaizen, 5S & OFIs

LOGCAP V
DMAIC
Improvement
Projects
Soft Savings

Total Number Of VIP
Cancelled

18

Total Financial Impact

\$58,617,113



15

Quality & EHS Initiatives
targeting high -risk operational
areas.



8


Supply Chain/Logistics OFIs
focused on reducing loss and
transit delay.





16

Operational Efficiency & Life
Support service
improvements.

Professional Versatility

 **Training:** Conducted hundreds of weekly specialized new-hire quality brief between 2017 and 2016 in person & remote.

 **Mentorship:** Conducted regular training with Quality Team (s) in person & remote. Communicated globally to 10,000+ employees on Quality Moments and Document Changes

 **Credentialed:** ISO 9001:2015, ISO 14001:2015, 9100D Lead Auditor, and ISO 45001:2018, ISO 22000:2018, ISO 55001:2014, ISO 27001:2013, ISO 5001:2014, ISO 17025 & ISO 37001.

The Tired QA Guy

Leveraging digital influence to educate the global community on Quality, Business & Life. Over 1 Million followers reached across platforms.

Award -Winning Operational Excellence



VIP OF THE YEAR GOLD AWARD

Recognized for Program -Wide Driver's Training to lower vehicle accidents - 2020



VIP OF THE YEAR SILVER AWARD

Supply Warehouse Scrap Project, removing metal waste, creating a safer and cleaner workplace - 2020

Proof of Performance

These awards were not just for participation; they were granted for engineering the following measurable improvements:

Vehicle accidents was a hot topic due to many vehicle accidents on and off base, due to drivers with limited experience with a certain type of equipment, or employees simply are not aware of the new environment they find themselves in.

These accidents drive up the cost of insurance premiums and eat into the bottom line of Vectrus. A Program was required to drive down costs and injuries.

Removed the mezzanine within the supply warehouse, turning in tons of metal for a savings of over \$7,000 for the scrap. Created a safer, cleaner work environment.

Additional VIP of the year for DFAC 3.0 in 2020.

Award -Winning Operational Excellence



VIP OF THE YEAR SILVER AWARD

Recognized for Designing, developing and implementing
the QMS for DFAC 3.0 - 2020



VIP OF THE YEAR SILVER AWARD

Supply Warehouse Bins Project, utilizing existing
resources, saving on future costs- 2019

Proof of Performance

These awards were not just for participation; they were granted for engineering the following measurable improvements:

Designed, developed and implemented the QMS processes for DFAC 3.0, in addition to closing out 40 outstanding US Government nonconformances, raising confidence from the client.

Utilizing existing resources, wooden bins were created for material storage, eliminating the need to buy cardboard bins every 6 months. Saves roughly \$8,000 annually.

Award -Winning Operational Excellence



VIP OF THE QUARTER

Recognized for designing, developing and implementing the
CDRL SharePoint Workflow for LOGCAP V – 1st Qtr. 2020



VIP OF THE QUARTER CONSIDERATION

Fire Dept. reutilization of fire extinguishers &
Transportation maintenance of compressors in house -
3rd Qtr. 2019

Proof of Performance

These awards were not just for participation; they were granted for engineering the following measurable improvements:

Designed a Contractual Reporting Submittal System in Share-Point for required reports to the US Government for all LOGCAP V locations. Saved \$10,500 in costs compared to manual system via email.

It was determined that maintenance of existing air compressors could be handled in house instead of subcontracting the work, for a saving of \$16,000 a year.

The fire department utilized used fire extinguishers instead of new extinguishers for regular fire training. This saved a potential \$68,000 a year.

Questions?

Justin D. Buzzard

QUALITY LEADER & BUSINESS PARTNER

Improving Quality one person at a time, one action at a time.



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