

Justin D. Buzzard | Audit Portfolio (2011 - 2026)

Specialist in High-Volume, Detailed Audits & Global PMO Governance

I. Foundation: Kuwait K-BOSSS Program (2011 - 2016)

Established compliance across mission-critical functions, performing the most intensive audit volume in the program's history.

- **Volume and Scope:** Personally conducted **over 1,000 quality audits and 300 safety inspections** across a 24-month period under PMO Quality.
- **Public Works & Infrastructure:** Executed the first-ever audits for **Public Works (PWD)** at Camp Patriot, ensuring structural, utility, and infrastructure compliance for USG assets.
- **Postal Operations Oversight:** As Postal Supervisor, developed Postal Operation processes and conducted **30 Quality Control inspections** monthly against requirements.
- **Subcontractor Oversight:** Served as the first auditor to establish formal quality audit oversight of Public Works subcontractors on the K-BOSSS program.
- **Recognition:** Awarded the Vectrus Infrastructure & Asset Management Employee of the Quarter (2015) for audit excellence.

II. Strategic Oversight: Kuwait K-BOSSS Deputy Quality Manager (2016 - 2021)

Shifted focus from physical audits to the integrity of program data and the leadership of the audit team.

- **Desktop Audit Reviews:** Conducted desktop reviews of **30 Contractual Reports (CDRLs)** monthly, ensuring 100% accuracy in data reported to the US Government.
 - **Risk-Based Scheduling:** Managed and improved the Master Audit Schedule, using historical nonconformance trends to prioritize high-risk functional areas.
 - **Process Standardization:** Reviewed **2,200 QMS documents** to eliminate **600 redundant processes**, ensuring that audits were focused on value-added requirements rather than administrative bloat.
 - **Result:** Delivered **\$2M/year in labor recovery** through administrative lean.
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III. Global Governance: CENTCOM / INDOPACOM LOGCAP V PMO Quality Manager / Lead Auditor (2024 - 2026)

Directed standardized quality oversight across a multi-country AOR, transitioning the program to system-wide process governance.

- **Audit Command:** Conducted **76 Lead PMO Audits**, outperforming all other auditors in the program by **28%** and identifying **150+ Opportunities for Improvement (OFIs)**.
- **Geographic Footprint:** Managed and audited operations across **Iraq, Kuwait, Dubai, Kwajalein Atoll, Philippines, and Thailand**, with additional support provided to **Qatar and Guam**.
- **Process-Driven Auditing:** Shifted focus to evaluating the health of the entire system at each site.

Audit Impact Summary

- **Total Audits Conducted:** 1,100+.
- **Safety Inspections:** 300+.
- **Improvement Opportunities Identified:** 150+ (2025).
- **Methodology:** ISO 9001:2015.
- **Countries Governed:** 6 (Kuwait, Dubai, Iraq, Philippines, Thailand, Kwajalein). Additionally, assisted Qatar and Guam with audit support.
- **Audit Efficiency:** \$2M/year labor recovery through QMS consolidation and digital audit tracking.